

Case management fees

Effective 1 July 2023

The TAC has extended the funding of temporary telehealth services previously scheduled to end on 30 September 2020 until further notice, giving clients the ongoing convenience and flexibility of accessing Case management services from home.

For Case management services provided on or after 1 July 2023

Service Description	TAC Item Number	Maximum Payment Rate
Discrete Hourly Rate (Face to face)	CAP180	\$110.70
Discrete Hourly Rate (Telehealth)	CAP180T	\$110.70
Discrete Travel Rate	CAP185	\$110.70

For Case management services provided between 1 July 2022 and 30 June 2023

Service Description	TAC Item Number	Maximum Payment Rate
Discrete Hourly Rate (Face to face)	CAP180	\$102.51
Discrete Hourly Rate (Telehealth)	CAP180T	\$102.51
Discrete Travel Rate	CAP185	\$102.51

GST

If your business entity is **not registered** for GST, then you must only claim the lower of the rates provided at each item number. This is the "Maximum Payment rate - Non registered for GST". A business entity **not registered** for GST:

- Is not legally permitted to charge GST; and
- Should indicate on all invoices submitted your status as 'not registered for GST'

A business entity that is **registered** for GST should claim the higher rates provided at each item number. This is the "Maximum Payment Rate - Registered for GST". Where TAC believes an item is a taxable supply, an allowance for GST has been factored into the payment rate. You should not markup GST on the Maximum Payment Rate quoted for a GST registered entity.

This Payment Limit relates to the following services

- [Additional disability support services](#)



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