

# Annual Claim Statistics



## Summary June 2019



# Annual Claim Statistics

## INTRODUCTION

This publication gives a historical snapshot of the TAC's activities based on claims lodged, payments made and accounts/services processed over the last six years. It covers claims activities impacting on both liability control and service delivery, and is intended for internal use as a reference document for trends in the TAC's business and for background information on the dimensions of the business.

This publication is based on data as at the end of June 2019 and on claims and payment classifications current at that time. Therefore some data may be different to that reported in earlier years.

This publication does not present analysis or interpretation of the statistical data. Trends in the statistical data can be influenced by both internal and external factors, and these will vary across the different areas of the business. For example trends in the average payment per claim for No Fault benefits can be influenced by changes in the average payment per service, the number of services per claim and changes to the types or mix of services. Advice on the interpretation of trends in the statistical data presented in this publication can be obtained from the Reporting Manager, Killian Mulcahy, on 52257227.

Statistical data in this publication should not be used in publications or forums outside the TAC without permission from the Manager, Business Intelligence.

# Annual Claim Statistics (No Fault Lifetime Costs)

## ESTIMATED NO FAULT LIFETIME COSTS BY CLAIM TYPE (Current Dollars as at June 2019)

### Injury Types

Fatal
Catastrophic
Quadriplegia
Severe ABI
Other Severe
Paraplegia
Amputations
Moderate ABI
Internal Injuries
Orthopaedic
Musculoskeletal / other

### All Claims

### Injury Severity (Inpatient Hospitalisation)

> 6 Weeks
2 to 6 Weeks
1 to 2 Weeks
< 1 Week
Not Hospitalised

### All Claims

### Road User Type

Driver
Passenger
M/Cyclist
Pedestrian
Cyclist
Train/Tram

### All Claims

**This data is not available  
inaccuracy in model that  
actuary team in Finance.  
Killian Mulcahy**

# Annual Claim Statistics (Accepted Claims)

Reported by Calendar Year to Allow Time for Stabilisation of Injury and Hospitalisation

## ACCEPTED NO FAULT CLAIMS (Victorian Accidents) BY ACCEPTANCE CALENDAR YEAR

Accepted No Fault claims by claim acceptance calendar year and various injury severity indicators and demographics

	2013	2014	2015	2016	2017	2018
<b>Total Accepted Claims</b>	<b>15,898</b>	<b>17,317</b>	<b>17,414</b>	<b>17,302</b>	<b>18,705</b>	<b>20,506</b>
<b>Injury Severity</b>						
Fatal Claims	317	333	298	344	309	305
Hospitalised Claims (more than 14 days)	919	883	970	1,019	926	912
Hospitalised Claims (2 to 14 days)	2,120	1,879	1,941	2,067	2,240	2,255
Hospitalised Claims (one day)	1,562	1,686	1,769	2,044	2,250	2,230
Hospitalised Claims (same day - not admitted)	1,081	1,525	1,597	2,040	2,283	2,494
Other Claims	11,318	11,108	10,727	10,552	10,697	12,310
	<b>17,317</b>	<b>17,414</b>	<b>17,302</b>	<b>18,066</b>	<b>18,705</b>	<b>20,506</b>

Accepted claims as at end June 2016 (excludes interstate accidents and interstate 'B' and CIP claims)

Hospitalised Claims - considers only accepted claims that have been admitted to acute hospital within 7 days of accident

	2013	2014	2015	2016	2017	2018
<b>Injury</b>						
Fatal	317	333	298	344	309	305
Catastrophic	95	87	99	101	96	92
Other Severe	2,335	2,321	2,674	2,865	2,815	2,484
Orthopaedic	3,225	3,270	3,218	3,389	3,534	2,830
Musculoskeletal / Other	11,345	11,403	11,013	11,367	11,951	14,795
	<b>17,317</b>	<b>17,414</b>	<b>17,302</b>	<b>18,066</b>	<b>18,705</b>	<b>20,506</b>

		2013	2014	2015	2016	2017	2018
<b>Detailed Injury Types</b>							
Fatal	Fatal	317	333	298	344	309	305
Catastrophic	Severe ABI	91	80	88	95	89	88
	Quadriplegia	4	7	11	6	7	4
Other Severe	Brain Injury (Mild) / Head Injury (Ill defined)	762	685	864	1,073	1,017	728
	Other Spinal	204	218	216	190	172	344
	Paraplegia	12	15	7	6	5	0
Internal Injuries	Internal Injuries	1,236	1,275	1,446	1,461	1,459	1,387
	Amputations	11	11	14	16	21	7
	Burns (Severe / Moderate)	15	19	19	18	33	11
	Degloving	94	96	106	98	104	6
	Lost of Sight / Eyes	1	2	2	3	4	1
Orthopaedic	Fractures - Limb	1,945	1,960	1,940	1,972	2,057	1,655
	Dislocations	355	272	243	266	298	251
	Fractures - Other	925	1,038	1,035	1,151	1,179	924
Musculoskeletal / Other	11,345	11,403	11,013	11,367	11,951	14,795	
		<b>17,317</b>	<b>17,414</b>	<b>17,302</b>	<b>18,066</b>	<b>18,705</b>	<b>20,506</b>

# Annual Claim Statistics (Accepted Claims)

Reported by Calendar Year to Allow Time for Stabilisation of Injury and Hospitalisation

## ACCEPTED NO FAULT CLAIMS (Victorian Accidents) BY ACCEPTANCE CALENDAR YEAR

Accepted No Fault claims by claim acceptance calendar year and various injury severity indicators and demographics

	2013	2014	2015	2016	2017	2018
<b>Age at Time of Accident</b>						
0-19	2,493	2,430	2,380	2,497	2,262	2,332
20-29	3,939	4,046	3,980	4,137	4,418	4,704
30-39	2,793	2,892	2,907	3,002	3,314	3,692
40-49	2,707	2,708	2,548	2,735	2,831	3,196
50-59	2,151	2,276	2,232	2,276	2,557	2,863
60 +	3,234	3,062	3,255	3,417	3,321	3,717
Unknown				2	2	2
	<b>17,317</b>	<b>17,414</b>	<b>17,302</b>	<b>18,066</b>	<b>18,705</b>	<b>20,506</b>

Year 2016 onwards a new value of 'unknown' has appeared.

	2013	2014	2015	2016	2017	2018
<b>Gender</b>						
Female	8,136	8,413	8,355	8,665	8,824	9,896
Male	9,181	9,001	8,947	9,401	9,881	10,610
	<b>17,317</b>	<b>17,414</b>	<b>17,302</b>	<b>18,066</b>	<b>18,705</b>	<b>20,506</b>

	2013	2014	2015	2016	2017	2018
<b>Location of Residence</b>						
Metro - Central	717	699	685	752	850	894
Metro - Inner Eastern	1,200	1,163	1,168	1,267	1,385	1,347
Metro - Northern	2,091	2,171	2,157	2,225	2,307	2,551
Metro - Outer Eastern	2,275	2,375	2,478	2,611	2,728	2,953
Metro - Southern	2,949	2,934	2,874	3,102	3,090	3,469
Metro - Western	2,670	2,764	2,610	2,655	2,643	3,184
Barwon - Western District	1,222	1,223	1,172	1,318	1,610	1,781
Central Highlands - Wimmera	765	754	771	725	785	850
Gippsland	1,022	1,012	992	1,034	917	1,030
Goulburn - Ovens - Murray	900	840	878	852	843	889
Loddon - Mallee	953	913	989	961	954	988
Interstate/Overseas/Unknown	553	566	528	564	593	570
	<b>17,317</b>	<b>17,414</b>	<b>17,302</b>	<b>18,066</b>	<b>18,705</b>	<b>20,506</b>

	2013	2014	2015	2016	2017	2018
<b>Road User Type</b>						
Driver	8,560	8,416	8,304	8,976	9,121	10,440
Passenger	3,392	3,465	3,456	3,056	2,695	2,781
M/Cyclist	2,349	2,346	2,325	2,375	2,590	2,735
Pedestrian	1,465	1,417	1,430	1,604	1,682	1,721
Cyclist	1,145	1,130	1,073	993	1,138	1,289
Train/Tram	106	132	129	144	178	189
Unknown/Other	300	508	585	918	1,301	1,351
	<b>17,317</b>	<b>17,414</b>	<b>17,302</b>	<b>18,066</b>	<b>18,705</b>	<b>20,506</b>

# Annual Claim Statistics (Accepted Claims)

Reported by Calendar Year to Allow Time for Stabilisation of Injury and Hospitalisation

## ACCEPTED NO FAULT CLAIMS (Victorian Accidents) BY ACCEPTANCE YEAR [Compared to Annual Victorian Population]

Accepted No Fault Claim Rates (Claims per 10,000 People)

	2013	2014	2015	2016	2017	2018
<b>Age at Time of Accident</b>						
0-19	17.72	17.02	16.46	16.85	15.26	15.73
20-29	46.00	46.51	45.09	45.84	48.95	52.12
30-39	34.24	34.63	33.97	34.03	37.57	41.85
40-49	33.95	33.65	31.42	33.47	34.65	39.11
50-59	29.97	31.19	30.23	30.56	34.33	38.44
60 +	28.39	26.11	26.97	27.57	26.80	30.00
	<b>30.20</b>	<b>29.82</b>	<b>29.12</b>	<b>29.77</b>	<b>30.83</b>	<b>33.79</b>

\* Claims measured per 10,000 Victorian Population

\* Population data: Australian Bureau Statistics, Report 3101.0, release 27/06/2017

	2013	2014	2015	2016	2017	2018
<b>Location of Residence</b>						
Metro - Central	23.66	22.25	21.01	21.43	24.23	25.48
Metro - Inner Eastern	19.00	18.18	18.05	19.10	20.88	20.31
Metro - Northern	24.44	24.79	24.08	23.80	24.68	27.29
Metro - Outer Eastern	55.00	57.02	59.19	60.59	63.30	68.52
Metro - Southern	22.95	22.38	21.50	22.24	22.15	24.87
Metro - Western	33.77	33.91	31.15	30.19	30.06	36.21
Barwon - Western District	30.96	30.69	29.09	31.52	38.51	42.60
Central Highlands - Wimmera	36.45	35.59	36.17	33.19	35.94	38.92
Gippsland	38.79	38.21	37.31	37.67	33.41	37.53
Goulburn - Ovens - Murray	29.19	27.03	28.14	26.36	26.08	27.51
Loddon - Mallee	34.37	32.65	35.18	33.01	32.77	33.94
	<b>30.20</b>	<b>29.83</b>	<b>29.14</b>	<b>29.24</b>	<b>30.27</b>	<b>33.19</b>

\* Claims measured per 10,000 Victorian Population

\* Population data: Australian Bureau Statistics, Report 3218.0, release 28/07/2017

# Annual Claim Statistics (Payments and Claims Paid)

## PAYMENTS MADE AND CLAIMS PAID ON ACCEPTED NO FAULT CLAIMS (Victorian Accidents) BY PAYMENT YEAR

No Fault and Common Law payments for all accepted claims by payment year and various severity indicators and demographics

Payments (millions)	2013/14	2014/15	2015/16	2016/17	2017/18	2018/19
<b>Injury Severity</b>						
Fatal Claims	\$69.261	\$71.544	\$65.938	\$62.169	\$62.104	\$71.462
	1,612	1,580	1,538	1,537	1,477	1,534
Hospitalised Claims (more than 14 days)	\$488.501	\$500.519	\$517.669	\$575.899	\$599.053	\$626.788
	9,553	9,479	9,483	9,941	10,186	10,549
Hospitalised Claims (2 to 14 days)	\$210.467	\$215.438	\$237.482	\$248.641	\$290.518	\$322.211
	9,546	9,498	9,361	9,660	11,010	13,274
Hospitalised Claims (one day)	\$60.943	\$62.002	\$75.597	\$88.197	\$100.003	\$85.550
	6,416	7,020	7,241	8,098	7,964	6,747
Non-Hospitalised Claims	\$85.975	\$86.411	\$108.799	\$134.159	\$150.828	\$171.931
	16,623	16,337	16,481	15,989	16,902	21,399
	<b>\$915.146</b>	<b>\$935.913</b>	<b>\$1,005.485</b>	<b>\$1,109.065</b>	<b>\$1,202.506</b>	<b>\$1,277.942</b>
	<b>43,750</b>	<b>43,914</b>	<b>44,104</b>	<b>45,225</b>	<b>47,539</b>	<b>53,503</b>

Accepted claims as at end July 2017 (excludes interstate accidents and interstate 'B' and CIP claims)

Hospitalised Claims - considers only accepted claims that have been admitted to acute hospital within 7 days of accident

Payments (millions)	2013/14	2014/15	2015/16	2016/17	2017/18	2018/19
<b>Injury</b>						
Fatal	\$66.265	\$63.201	\$65.039	\$62.434	\$60.239	\$71.029
	1,622	1,554	1,527	1,499	1,501	1,531
Catastrophic	\$175.643	\$181.747	\$187.093	\$191.372	\$202.037	\$215.368
	1,507	1,530	1,553	1,613	1,673	1,701
Other Severe	\$277.987	\$292.034	\$293.354	\$312.547	\$349.637	\$333.910
	8,933	9,275	9,354	9,700	10,221	10,411
Orthopaedic	\$216.522	\$219.898	\$229.932	\$244.176	\$266.385	\$302.152
	10,647	10,984	11,106	11,144	11,357	11,393
Musculoskeletal / Other	\$142.451	\$158.266	\$160.495	\$194.956	\$230.767	\$355.483
	18,808	20,407	20,374	20,148	20,473	28,467
	<b>\$878.868</b>	<b>\$915.146</b>	<b>\$935.913</b>	<b>\$1,005.485</b>	<b>\$1,109.065</b>	<b>\$1,277.942</b>
	<b>41,517</b>	<b>43,750</b>	<b>43,914</b>	<b>44,104</b>	<b>45,225</b>	<b>53,503</b>

# Annual Claim Statistics (Payments and Claims Paid)

## PAYMENTS MADE AND CLAIMS PAID ON ACCEPTED NO FAULT CLAIMS (Victorian Accidents) BY PAYMENT YEAR

No Fault and Common Law payments for all accepted claims by payment year and various severity indicators and demographics

Payments (millions)		2013/14	2014/15	2015/16	2016/17	2017/18	2018/19
<b>Detailed Injury Types</b>							
Fatal	Fatal	\$63.201	\$65.039	\$62.434	\$60.239	\$62.104	\$71.029
		1,554	1,527	1,499	1,501	1,477	1,531
Catastrophic	Quadriplegia	\$38.013	\$41.023	\$40.244	\$40.995	\$37.608	\$37.920
		191	193	198	199	188	190
	Severe ABI	\$143.734	\$146.070	\$151.128	\$161.042	\$162.085	\$177.448
		1,339	1,360	1,415	1,474	1,456	1,511
Other Severe	Amputations	\$5.155	\$5.343	\$9.079	\$8.382	\$9.324	\$9.141
		190	193	185	198	212	194
	Brain Injury (Mild) / Head Injury (Ill defined)	\$115.631	\$111.254	\$117.705	\$132.562	\$140.803	\$125.263
		3,712	3,603	3,724	4,011	3,922	3,793
	Burns (Severe / Moderate)	\$2.515	\$2.345	\$1.335	\$2.147	\$1.233	\$0.933
		70	61	77	68	86	64
	Degloving	\$12.723	\$12.914	\$13.499	\$12.173	\$14.647	\$7.391
		364	358	353	358	317	243
	Internal Injuries	\$120.968	\$126.438	\$132.102	\$144.882	\$153.035	\$143.573
		4,067	4,223	4,439	4,608	4,749	4,897
	Lost of Sight / Eyes	\$0.587	\$0.100	\$0.894	\$0.365	\$0.170	\$0.151
		12	13	16	16	15	10
	Other Spinal	\$16.689	\$19.421	\$21.083	\$27.368	\$30.154	\$31.047
		653	699	702	749	824	1,011
	Paraplegia	\$17.766	\$15.538	\$16.850	\$21.758	\$16.800	\$16.411
		207	204	204	213	203	199
Orthopaedic	Dislocations	\$28.957	\$28.329	\$26.851	\$33.337	\$30.553	\$32.475
		1,341	1,281	1,224	1,295	1,305	1,359
	Fractures - Limb	\$145.607	\$150.657	\$162.272	\$173.047	\$191.954	\$190.843
		6,820	6,879	6,876	6,856	7,023	6,857
	Fractures - Other	\$45.334	\$50.946	\$55.053	\$60.002	\$75.171	\$78.834
		2,823	2,946	3,044	3,206	3,199	3,177
Musculoskeletal / Other		\$158.266	\$160.495	\$194.956	\$230.767	\$276.865	\$355.483
		20,407	20,374	20,148	20,473	22,563	28,467
		<b>\$915.146</b>	<b>\$935.913</b>	<b>\$1,005.485</b>	<b>\$1,109.065</b>	<b>\$1,202.506</b>	<b>\$1,277.942</b>
		<b>43,750</b>	<b>43,914</b>	<b>44,104</b>	<b>45,225</b>	<b>47,539</b>	<b>53,503</b>



# Annual Claim Statistics (Payments and Claims Paid)

## PAYMENTS MADE AND CLAIMS PAID ON ACCEPTED NO FAULT CLAIMS (Victorian Accidents) BY PAYMENT YEAR

No Fault and Common Law payments for all accepted claims by payment year and various severity indicators and demographics

Payments (millions)	2013/14	2014/15	2015/16	2016/17	2017/18	2018/19
<b>Age at Time of Accident</b>						
0-19	\$102.329	\$113.892	\$116.857	\$125.899	\$136.784	\$125.373
	5,383	5,226	5,163	5,045	4,954	5,295
20-29	\$202.055	\$198.486	\$212.297	\$233.918	\$247.625	\$258.401
	9,493	9,532	9,419	9,747	10,222	11,474
30-39	\$171.147	\$185.303	\$191.824	\$205.735	\$232.309	\$248.299
	7,962	7,992	8,050	8,282	8,915	10,079
40-49	\$179.404	\$179.234	\$190.172	\$221.967	\$228.161	\$254.881
	7,902	7,867	7,876	8,207	8,668	9,611
50-59	\$134.688	\$125.353	\$148.421	\$153.561	\$177.194	\$197.133
	5,949	6,102	6,211	6,397	6,966	7,981
60+	\$125.522	\$133.647	\$145.914	\$167.986	\$180.433	\$193.856
	7,061	7,195	7,385	7,547	7,814	9,063
	<b>\$915.146</b>	<b>\$935.913</b>	<b>\$1,005.485</b>	<b>\$1,109.065</b>	<b>\$1,202.506</b>	<b>\$1,277.942</b>
	<b>43,750</b>	<b>43,914</b>	<b>44,104</b>	<b>45,225</b>	<b>47,539</b>	<b>53,503</b>

Payments (millions)	2013/14	2014/15	2015/16	2016/17	2017/18	2018/19
<b>Gender</b>						
Female	\$339.501	\$355.047	\$384.127	\$425.417	\$457.157	\$506.810
	20,166	20,273	20,297	20,679	21,872	25,129
Male	\$575.645	\$580.867	\$621.358	\$683.648	\$745.349	\$771.133
	23,584	23,641	23,807	24,546	25,667	28,374
	<b>\$915.146</b>	<b>\$935.913</b>	<b>\$1,005.485</b>	<b>\$1,109.065</b>	<b>\$1,202.506</b>	<b>\$1,277.942</b>
	<b>43,750</b>	<b>43,914</b>	<b>44,104</b>	<b>45,225</b>	<b>47,539</b>	<b>53,503</b>

Payments (millions)	2013/14	2014/15	2015/16	2016/17	2017/18	2018/19
<b>Road User Type</b>						
Driver	\$361.143	\$367.570	\$400.118	\$446.441	\$475.304	\$528.037
	20,223	20,360	20,457	21,086	22,308	25,891
Passenger	\$166.418	\$178.156	\$178.933	\$198.908	\$209.899	\$206.847
	8,328	8,231	8,129	7,524	7,597	8,248
M/Cyclist	\$181.378	\$183.861	\$194.507	\$202.905	\$231.915	\$238.177
	6,685	6,788	6,921	7,154	7,578	8,250
Cyclist	\$46.542	\$50.214	\$57.948	\$55.382	\$65.569	\$65.897
	2,432	2,391	2,387	2,333	2,593	2,997
Pedestrian	\$145.123	\$141.297	\$150.980	\$181.643	\$192.265	\$212.041
	4,968	4,974	4,908	5,220	5,396	5,836
Train/Tram	\$3.185	\$4.425	\$5.235	\$6.003	\$8.620	\$6.648
	276	286	306	344	380	434
Unknown/Other	\$11.356	\$10.390	\$17.764	\$17.783	\$18.934	\$20.295
	838	884	996	1,564	1,687	1,847
	<b>\$915.146</b>	<b>\$935.913</b>	<b>\$1,005.485</b>	<b>\$1,109.065</b>	<b>\$1,202.506</b>	<b>\$1,277.942</b>
	<b>43,750</b>	<b>43,914</b>	<b>44,104</b>	<b>45,225</b>	<b>47,539</b>	<b>53,503</b>

# Annual Claim Statistics (Active Claims)

## ACTIVE NO FAULT CLAIMS (Victorian Accidents) BY ACCEPTED YEAR (Excludes CIP, E-Tag and MAB claims) (Total = 45,399)

Active Accepted No Fault claims by claim acceptance year and various injury severity indicators and demographics

	Earlier	2014/15	2015/16	2016/17	2017/18	2018/19
<b>Total Active Claims</b>	<b>12,329</b>	<b>1,803</b>	<b>2,580</b>	<b>3,886</b>	<b>7,130</b>	<b>17,671</b>
<b>Injury Severity</b>						
Fatal Claims	573	88	99	119	160	289
Hospitalised Claims (more than 14 days)	4,241	385	537	640	789	683
Hospitalised Claims (2 to 14 days)	2,143	285	480	723	1,344	1,623
Hospitalised Claims (one day)	714	142	227	445	831	1,452
Non-Hospitalised EEO Claims	73	7	15	8	0	595
Non-Hospitalised Other Claims	4,585	896	1,222	1,951	4,006	13,029
	<b>12,329</b>	<b>1,803</b>	<b>2,580</b>	<b>3,886</b>	<b>7,130</b>	<b>17,671</b>

Active accepted claims as at end June 2017(excludes interstate accidents and interstate 'B' and CIP claims) - paid or lodged in previous 6 months  
Hospitalised Claims - considers only accepted claims that have been admitted to acute hospital within 7 days of accident

	Earlier	2014/15	2015/16	2016/17	2017/18	2018/19
<b>Injury</b>						
Fatal	573	88	99	119	160	289
Catastrophic	1,217	69	86	100	83	79
Other Severe	3,585	453	638	875	1,237	2,077
Orthopaedic	3,149	421	675	1,007	1,691	2,441
Musculoskeletal / Other	3,805	772	1,082	1,785	3,959	12,785
	<b>12,329</b>	<b>1,803</b>	<b>2,580</b>	<b>3,886</b>	<b>7,130</b>	<b>17,671</b>

		Earlier	2014/15	2015/16	2016/17	2017/18	2018/19
<b>Detailed Injury Types</b>							
Fatal	Fatal	573	88	99	119	160	289
Catastrophic	Severe ABI	1,059	65	75	97	79	72
	Quadriplegia	158	4	11	3	4	7
Other Severe	Brain Injury (Mild) / Head Injury (Ill defined)	1,581	152	227	319	398	562
	Other Spinal	290	47	55	68	126	295
	Paraplegia	173	8	7	4	1	0
	Internal Injuries	1,301	214	309	426	673	1,208
	Amputations	129	8	9	13	10	2
	Burns (Severe / Moderate)	26	5	3	5	6	4
	Degloving	80	18	28	39	22	5
	Lost of Sight / Eyes	5	1	0	1	1	1
Orthopaedic	Fractures - Limb	1,863	240	412	596	988	1,476
	Dislocations	543	63	86	102	168	183
	Fractures - Other	743	118	177	309	535	782
Musculoskeletal / Other		3,805	772	1,082	1,785	3,959	12,785
		<b>12,329</b>	<b>1,803</b>	<b>2,580</b>	<b>3,886</b>	<b>7,130</b>	<b>17,671</b>

# Annual Claim Statistics (Active Claims)

## ACTIVE NO FAULT CLAIMS (Victorian Accidents) BY ACCEPTED YEAR (Excludes CIP, E-Tag and MAB claims) (Total = 45,399)

Active Accepted No Fault claims by claim acceptance year and various injury severity indicators and demographics

	Earlier	2014/15	2015/16	2016/17	2017/18	2018/19
<b>Age at Time of Accident</b>						
0-19	1,548	132	197	232	476	1,855
20-29	2,623	326	418	679	1,377	4,053
30-39	2,573	314	477	730	1,316	3,189
40-49	2,629	375	551	747	1,298	2,708
50-59	1,712	334	454	698	1,242	2,488
60 +	1,244	322	483	800	1,421	3,378
	<b>12,329</b>	<b>1,803</b>	<b>2,580</b>	<b>3,886</b>	<b>7,130</b>	<b>17,671</b>

	Earlier	2014/15	2015/16	2016/17	2017/18	2018/19
<b>Gender</b>						
Female	5,781	909	1,242	1,813	3,348	8,478
Male	6,548	894	1,338	2,073	3,782	9,193
	<b>12,329</b>	<b>1,803</b>	<b>2,580</b>	<b>3,886</b>	<b>7,130</b>	<b>17,671</b>

	Earlier	2014/15	2015/16	2016/17	2017/18	2018/19
<b>Location of Residence</b>						
Metro - Central	347	67	77	137	300	815
Metro - Inner Eastern	620	98	131	241	467	1,130
Metro - Northern	1,499	271	347	538	1,033	2,281
Metro - Outer Eastern	1,645	238	372	567	967	2,509
Metro - Southern	2,003	285	453	623	1,212	2,967
Metro - Western	1,838	348	457	642	1,222	2,796
Barwon - Western District	959	105	160	289	509	1,528
Central Highlands - Wimmera	556	58	109	139	264	716
Gippsland	775	93	141	212	314	893
Goulburn - Ovens - Murray	634	65	119	186	310	719
Loddon - Mallee	669	87	115	171	301	846
Interstate/Overseas/Unknown	784	88	99	141	231	471
	<b>12,329</b>	<b>1,803</b>	<b>2,580</b>	<b>3,886</b>	<b>7,130</b>	<b>17,671</b>

	Earlier	2014/15	2015/16	2016/17	2017/18	2018/19
<b>Road User Type</b>						
Driver	5,726	877	1,219	1,885	3,446	9,048
Passenger	2,468	304	394	502	925	2,417
M/Cyclist	1,866	263	423	628	1,193	2,487
Pedestrian	1,548	229	343	510	816	1,525
Cyclist	467	89	135	195	416	1,107
Train/Tram	72	23	22	50	66	144
Unknown/Other	182	18	44	116	268	943
	<b>12,329</b>	<b>1,803</b>	<b>2,580</b>	<b>3,886</b>	<b>7,130</b>	<b>17,671</b>