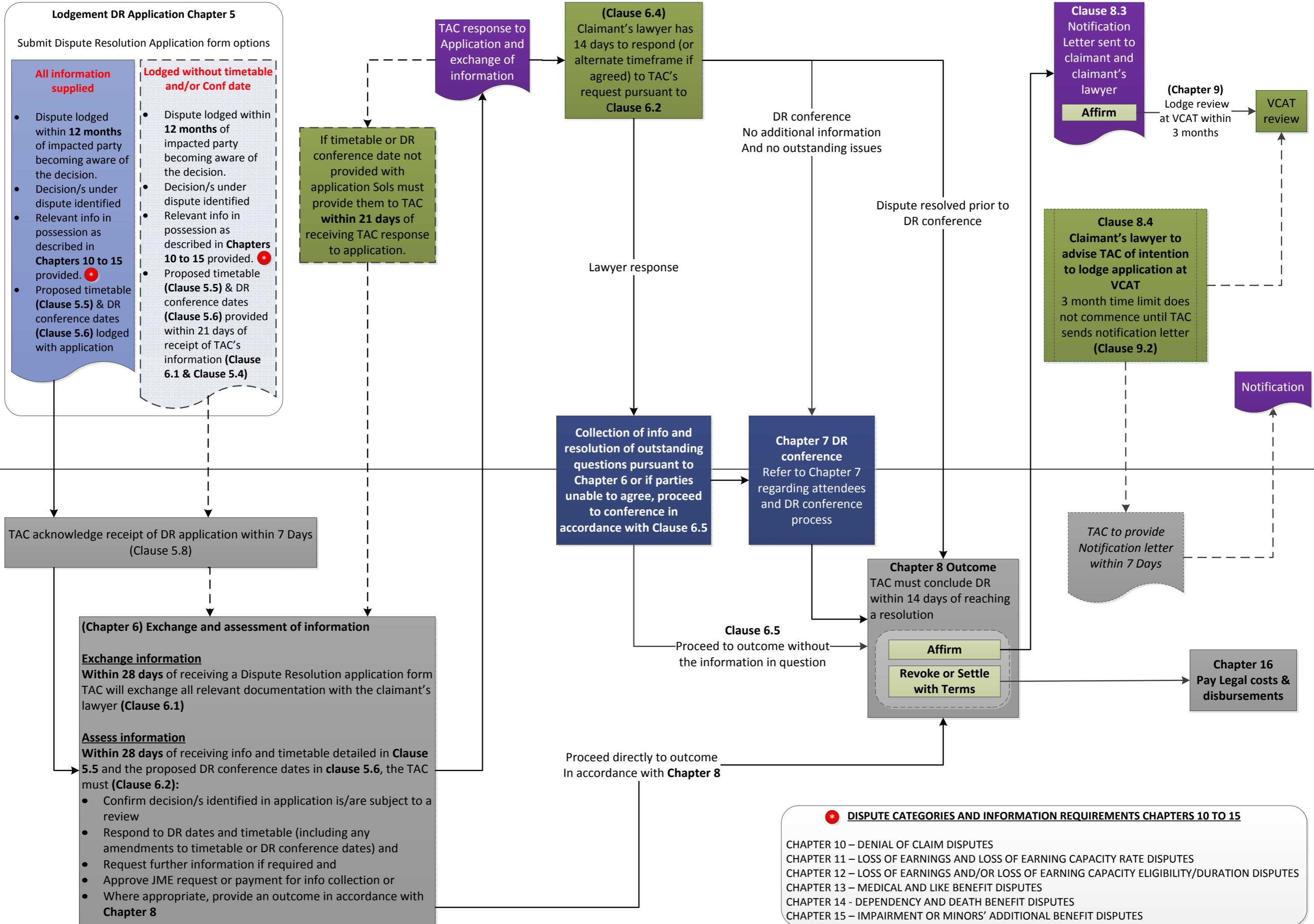


Dispute Resolution Protocols

Sol/Client

TAC



* **DISPUTE CATEGORIES AND INFORMATION REQUIREMENTS CHAPTERS 10 TO 15**

- CHAPTER 10 – DENIAL OF CLAIM DISPUTES
- CHAPTER 11 – LOSS OF EARNINGS AND LOSS OF EARNING CAPACITY RATE DISPUTES
- CHAPTER 12 – LOSS OF EARNINGS AND/OR LOSS OF EARNING CAPACITY ELIGIBILITY/DURATION DISPUTES
- CHAPTER 13 – MEDICAL AND LIKE BENEFIT DISPUTES
- CHAPTER 14 - DEPENDENCY AND DEATH BENEFIT DISPUTES
- CHAPTER 15 – IMPAIRMENT OR MINORS' ADDITIONAL BENEFIT DISPUTES