

## Summary of services for TAC

At Rehab Management, we are committed to providing high-quality, evidence-based, and outcome-driven Return to Work (RTW) services to injured workers that are recovering from a transport accident. Our multidisciplinary teams deliver a wide range of client centric tailored, services founded on the belief that every individual deserves the very best care and support after an accident or illness.

### Return to work services

Since 1998, we have provided workplace rehabilitation solutions to injured workers and employers, agencies, insurers and claims agents in managed and privately underwritten schemes throughout Australia.

Taking a whole-person approach including bio-psychosocial factors, our services align with best-practice rehabilitation and clinical frameworks.

Accredited under the Heads of Workers Compensation Authorities' (HWCA) Nationally Consistent Approval Framework, our service delivery approach is underpinned by the Principles of Practice. These form a strong foundation for delivering customer-centric, evidence-based, timely and proactive services to your business.

**Higher than  
industry average  
RTW results**

**Excellent Net  
Promoter Scores  
(NPS)**

**Renewal rate of  
100% for our  
contracts**

### Testimonials

“ My Rehab Management consultant really listens. He worked with me to achieve what I needed. I felt consulted and listened to. My overall pain at work has been reduced as a result. Thank you! ”

“ My Rehab Management consultant supported me through my injury recovery to reach my best capacity. ”

“ The professional, caring and supportive Rehab Management team member helped me through some tough times. ”

“ Your Rehab Management consultant is an absolute asset to your organisation. I have never met a more professional and dedicated case manager who cares about me. She is absolute gold and deserves praise. She has saved my life! ”

## Our services

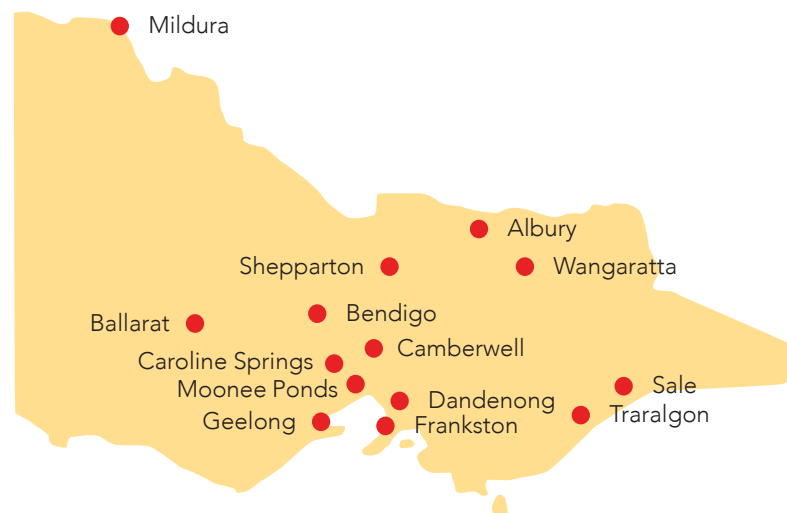
Each individual's recovery plan involves tailored services provided by our experienced, qualified teams with a range of experienced Allied health professionals such as Occupational Therapists, Exercise Physiologists, Psychologists and more.

We know a transport accident can be a frightening, emotional and stressful experience, but we can help ease some of the worry by offering the following:

- Offering Activities of Daily Living (ADL) assessments to ensure that the individual is able to maintain wellbeing and functional independence.
- Helping an early return to work which will enhance the chances of a full recovery both physically and psychologically – whether that be the same employer or new employer.
- Assistance with returning to work with your original employer, on a graduated return to work plan in line with your capacity and treating team's recommendations. We work with all stakeholders to ensure we are safely and appropriately tracking towards your return to work goal and ensure that both the client and the employer is supported throughout this process.
- Where a return to work with an original employer isn't possible, we provide support and assistance with identifying and sourcing, alternate, suitable and appropriate employment within your capacity, skillset and interest areas. This may also include reviewing the need for retraining and providing job readiness support such as resume and cover letter development, interview coaching and injury disclosure, tailored to your needs.

## Our Innovative Programs

We have a number of innovative award-winning services and programs that support insurers, schemes and individuals; designed to provide easy access, reduce recovery time frames, or identify potential mental health issues early. These include RMReach, MyDirection, StepUpToday, CheckInToday and our bespoke digital wellness platform PeopleCompass.





## Our Locations - Victoria

Rehab Management has the capacity and capability to provide services across its multiple Victorian offices, strategically located in both metropolitan and regional areas.

## Contact Us

Reach out to find out more about how Rehab Management can support your clients' needs.

 1300 762 989

 [www.rehabmanagement.com.au](http://www.rehabmanagement.com.au)