

daily support

Daily support is one option for receiving attendant care. This is a service for people who have a disability arising from their transport accident injury and need support with personal care, day-to-day activities and taking part in leisure activities.

As the name suggests, daily support is provided on a 'daily' basis. One carer is available during the 24-hour period rather than the support being provided by several different carers over several shifts per day. One carer shift includes active time, inactive time and a sleepover.

WHO MAY WISH TO CONSIDER DAILY SUPPORT

Daily support is for individuals who require support available 24 hours per day.

Your support needs are individual. You may want to discuss your interest in this model of care with your treating team and the agency you select to ensure they will be able to meet your needs using the daily support model.

WHAT ARE THE BENEFITS OF DAILY SUPPORT

Daily support offers significant advantages over other forms of 24-hour support. These may include:

- greater stability in your daily attendant care program with no shift changes
- a smaller pool of carers on a weekly program
- greater flexibility in how you live your life
- greater structure for the carers providing your support
- lower turnover of carers in a week

WHO PROVIDES DAILY SUPPORT

A growing number of attendant care agencies are providing daily support. Please contact your TAC support coordinator for further details.

ISSUES TO CONSIDER

Daily support will not be suitable for everyone and may not be right for you. Attendant carers will need to have periods of 'down time' throughout the day, where they remain 'on-call' for emergencies or your unexpected needs, but would not be actively working for the entire day. Daily support is available as one option and would only be funded as an alternative to all or part of your current care program. When considering your need for support, the TAC looks at:

- your individual assessments;
- your plan (if appropriate); and
- availability of appropriate TAC funded community access programs.

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